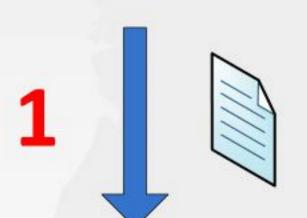# CHARGE POSTING

DAY 1 WORK HOURS

9am – 5pm
Provider completes superbill after seeing the patient

1

Superbills are collected and sent to Admin staff
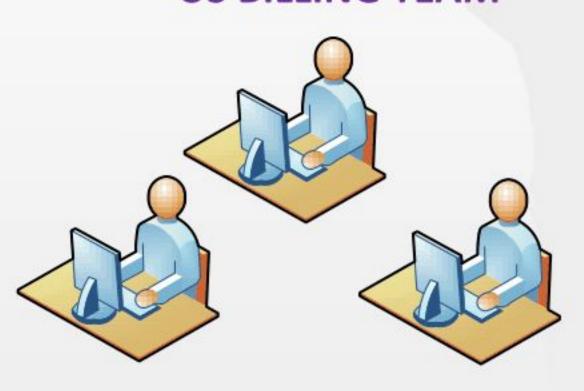
FILE SERVER

DAY 1 NIGHT HOURS

BOOMERANG BILLING TEAM

3

7pm
Superbill batch is downloaded by the Boomerang Team – Ready for Data Entry

5

6am
Superbill batches are logged in a spreadsheet for issue tracking and resolution

2

5:30pm – 6pm
Admin staff scans superbills batch at the end of the day to a secure file server
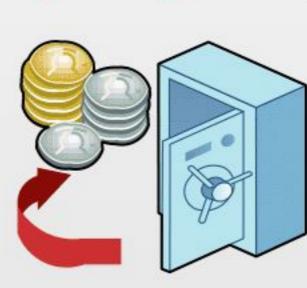
APPLICATION SERVER

4

7pm – 6am
1. Claims are created in the system and charges are posted per the superbill
2. Basic linking between diagnosis and charges are done.
3. The claims are "prepped" and made ready for the final stage of billing

DAY 2 MORNING

US BILLING TEAM

6

8am – 10am
Final QA is done to the claims – they are ready to be submitted

7

8

8pm Day 2
EDI reports are downloaded by the Boomerang Team – The system is updated with errors, if any. Errors are fixed by the US Team and claims are resubmitted – steps 6, 7

10am
Claim batch is sent to the Payer

PAYER

BOOMERANG
G L O B A L